



DEVAL L. PATRICK
GOVERNOR

TIMOTHY P. MURRAY
LIEUTENANT GOVERNOR

JUDYANN BIGBY, MD
SECRETARY

JOHN AUERBACH
COMMISSIONER

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Office of Emergency Medical Services
99 Chauncy Street, 11th Floor
Boston, MA 02111
(617) 753-7300
Fax: (617) 753-7320

Update on Massachusetts Ambulance Trip Record Information System (MATRIS)

To: Massachusetts Licensed Ambulance Services
From: Abdullah Rehayem, Director
Date: September 1, 2009
Re: Update on Massachusetts Ambulance Trip Record Information System (MATRIS)

This update is to inform you that the Massachusetts Department of Public Health has completed building the new Massachusetts Ambulance Trip Record Information System (MATRIS). The system is currently undergoing final security review before the system login for ambulance services becomes available.

In preparation for data submission to MATRIS in accordance with Administrative Requirement 5-403, Statewide EMS Minimum Data Set, a copy of which is on the OEMS website at http://www.mass.gov/Eeohhs2/docs/dph/emergency_services/ar/5_403.pdf, all ambulance services will be asked to sign and submit a data reporting agreement. In this agreement, services will designate the staff members who will be authorized, on behalf of their service, to receive login access to MATRIS for data submission. The data reporting agreement is a hard-copy form that also outlines the terms and conditions of confidential data submission. The original signed copy must be mailed to MDPH-OEMS (attn: Sylvia Hobbs). You will be able to download the MATRIS data reporting agreement from the OEMS website shortly.

This is also to remind you that the Department issued a survey to ambulance services with the goal of determining resource barriers to EMS data submission and to inform the Department of ways we can help services access resources for emergency preparedness, quality assurance and improvement activities. For ambulance services that have not completed the survey, please go to the following website and do so:

http://www.surveymonkey.com/s.aspx?sm=HOocNldZLhBO7FG7tOoWog_3d_3d

If you have any questions about MATRIS, or problems completing the survey, please contact Sylvia Hobbs at 617-753-7304.